

Cornwall Primary Care Training Hub Course Prospectus

April 2021

Multi-Professional Training
for Primary Care Teams

Hosted by and in partnership with:



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Welcome to Cornwall Training Hub

The following pages detail the range of courses we offer. For further course details and booking visit <https://www.kernowhealthcic.org.uk/cornwall-training-hub/>

Multi-Professional Training

Most courses can be accessed by any practice identified team members, irrespective of discipline. Due to the pandemic, we are providing the majority of our courses remotely. The training programme is subject to continuous review and updates to meet emerging requirements.

University & College Courses

The Training Hub is a central point of access to advanced level courses in health care (e.g Non-Medical Prescribing, Advanced Practitioner) and apprenticeships (e.g. Masters Level Practice Manager Leadership, admin/reception staff apprentice)

E-Learning

The Training Hub offers a wide range of digital e-Learning for practice staff.

Funding

The Training Hub is funded by General Practice subscription to the core education programme, direct funding for specific projects, individual training place purchase and support from the pharmaceutical industry where appropriate.

For updated information, further study opportunities, resources and support, ensure you receive our fortnightly Training Hub **General Practice Bulletin**.

For all enquiries please contact:

kernowhealthcic.workforce@nhs.net

Primary Care Role Development Pathways

The Training Hub have developed an 'at a glance' document to help navigate the education and training programme. It is designed to help embed newly emerging multi-professional roles and pathways, alongside the well-established practice nursing role and training. Therefore, the following pathways have been developed.

- Practice Nurse Preceptorship Pathway
- Primary Health Care Support Worker Pathway
- First Contact Practitioner Pathway
- Advanced Clinical Practitioner Pathway
- Personalised Care and Wellbeing Roles Pathway
- Administrative and Managerial Roles Pathway

Click on the link below to access:

[Primary Care Role Development Pathways](#)

To find out more detail about the suggested education and training, please visit our website <https://www.kernowhealthcic.org.uk/cornwall-training-hub/courses/> or email kernowhealthcic.workforce@nhs.net

Diabetes Training

NEW!! Primary Care Diabetes Competency Framework

This offers individuals, teams and networks a comprehensive tool to assess diabetes competencies for each member of staff delivering the diabetes clinical service. The tool links to relevant training options to close competency gaps. It provides a simple route to identifying and meeting upskilling needs for PCN diabetes services.

The framework is underpinned by a range of courses and learning links from a mix of training providers and it covers all aspects of care delivery for all roles, from unregistered (HCA) to PCN Expert/Specialist Practitioner. The pathway can be supported by mentorship and development support from Specialist Primary Care Diabetes Facilitators. Full use of the competency framework and associated facilitation/mentorship has been commissioned by NHS Kernow and is provided free of charge to PCN practices and staff in Cornwall.

For further information contact Jackie Heffer j.heffer@nhs.net

Our Diabetes Training Programme is a virtually delivered theory based programme, supported by optional in-practice mentorship. It covers introduction, diabetes annual review, nutrition, lifestyle management and oral and injectable therapies. The individual study sessions are tailored to all team members and their requirements.

Person Centred Diabetes Annual Review

This training supports development of new models of care delivery and is particularly suitable for health care assistants becoming more involved in delivering diabetes care. It covers all components of annual review and essential aspects of person-centred care in diabetes.

Diabetes MERIT Courses

Developed by Novo Nordisk, the aim of the programme is to support the development of skills and competency in the management of Type 2 Diabetes in the primary care setting in line with TREND competencies. Modules available are as follows:

- Initiating GLP-1 Therapy in Diabetes
- Pre-Insulin Treatment Options for the Management of Type2 diabetes (PITOM)

- Insulin Initiation for people with Type 2 Diabetes
- Insulin Management for people with Type 2 Diabetes

Diabetes Lilly Courses

Virtually delivered by Eli Lilly, the following diabetes training modules are available:

- Diabetes Anatomy & Physiology, Diagnosis and Monitoring
- Diabetes Overview of Type 2, Thinking beyond HBA1c, Managing CVD Risk
- Diabetes Complications, managing through Covid / sick day rules
- Diabetes Oral Therapies
- Indication for Insulin Treatment
- Initiating and Onward Insulin Management

****AVAILABLE SOON** Footcare in Diabetes**

This training, delivered by the local specialist podiatry team, provides an overview of diabetic foot disease, how to identify the 'at risk' foot and who, when and where to refer. It is particularly appropriate for HCA's/technicians undertaking foot screening in diabetes.

National Diabetes Prevention: Healthier You Programme – Lunch and Learn

This is an opportunity for primary care colleagues to discuss the "National Diabetes Prevention – Healthier You programme" at a lunch and learn session. By attending you will discover the benefits of referring those people who are at risk of developing Type 2 diabetes.

Safe Use of Insulin In The Community - E-Learning

This e-learning is aimed at all staff working in primary care who are involved with patients on insulin. The topic is designed to reduce the risk of insulin errors by boosting staff insulin competence, confidence and guideline familiarity. The topic can be completed in approx. 45 mins (dependent on level of previous knowledge). This is an independent course but it also complements other Training Hub courses.

Cambridge Diabetes Education Programme - E-Learning

This is a competency-based programme with multiple diabetes topics from which individuals can select. The programme offers competency assessment with accompanying resources to support knowledge of relevant national and international clinical guidelines. This programme can be studied independently but also complements Training Hub courses in diabetes. It can be accessed and completed in

student's own timeframe and provides competence certificates on successful completion of topics.

Diabetes Foot Screening (FRAME) - E-Learning

The Foot Risk Awareness and Management Education learning resource is relevant to all health care disciplines involved in this aspect of diabetes care and aims to help standardise diabetes foot screening. The interactive learning uses animations and case scenarios. A certificate is provided on successful completion of the optional case based assessment. This e-learning can be used independently but ideally complements and consolidates the foot care training course.

Optimising Medicines For Adults With Type 2 Diabetes - E-Learning – currently under review

This Prescripp course is endorsed by NICE, aiming to update practitioners on national guidelines, using medicines optimisation to improve patient care, safety and outcomes in Type 2 Diabetes. It is suggested that the e-learning takes around 2.5hrs. This can be studied independently but also complements other Training Hub courses in diabetes.

Further Diabetes E-Learning

- Diabetes Essentials provided by the Royal College of Nursing
- Diabetes Foot Screening by Diabetes Time
- Diabetes Prevention by RCGP
- Diabetes for Health Care Professionals by Diabetes UK

For further signposting to courses in diabetes at all levels:

<https://www.diabetes.org.uk/professionals/training--competencies/courses>

Note: These courses are delivered via a range of Training Providers and are not funded by the Training Hub.

Respiratory Training

Respiratory Basics (Asthma & COPD)

Facilitated by a Practice Nurse Specialist in Respiratory Care, this is a course for any healthcare professional beginning to work in respiratory care or who require an update. It covers the basics of Asthma and COPD and provides a good knowledge foundation.

Clinical Assessment, Diagnosis & Management of Adult Asthma

This is suitable for healthcare professionals who are looking to enhance their knowledge and skills in asthma utilising the most up to date evidence-based guidance. As a result of attending, delegates will be able to apply the latest asthma guidance, understand the diagnostic criteria, identify goals of treatment and understand the options and provide a good quality review.

Clinical Assessment, Diagnosis & Management of COPD

This virtually delivered training is suitable for healthcare professionals who wish to improve their knowledge and skills in COPD utilising the most up to date evidence-based guidance. This course is delivered through a combination of interactive e-learning hosted in Google Classroom, videos, case studies and live webinar sessions.

Remote Consultations for Asthma and COPD Reviews

The Covid-19 Pandemic has meant new ways of working, a reduction in face-to-face contact with patients and an increase in remote reviews. The aim of this webinar is to support healthcare professionals reviewing respiratory patients remotely by providing some practical tips and advice on carrying out asthma and COPD reviews over the telephone or by video.

Paediatric Asthma Update

This course will cover the epidemiology and impact of childhood asthma, the latest asthma guidance with regards to both diagnosis and treatment.

An Update in Asthma

This webinar is aimed at healthcare professionals that are that are already managing asthma patients in practice and are wanting an update.

An Update in COPD

This webinar is aimed at healthcare professionals that are that are already managing asthma patients in practice and are wanting an update.

COPD Update (Local Guidelines & Green Inhalers)

The Cornwall COPD guideline was created to support a consistent approach to COPD management across the county. It was finalised in March 2020, is based on both NICE & GOLD guidelines and aims to simplify inhaler use for both patients and clinicians. These virtual meetings, hosted via MS Teams, will discuss the guideline, background/rationale and answer your questions.

An Update in Spirometry - Performing

This 2-hour standalone webinar is aimed at healthcare professionals that have already completed training in spirometry and are performing it in clinical practice and require an update.

An Update in Spirometry – Interpretation

This 2-hour standalone webinar is aimed at healthcare professionals that have already completed training in spirometry and are interpreting it in clinical practice and require an update.

Clinical Examination of the Chest

This webinar is aimed at healthcare professionals that are both new to listening to chests or those experienced and wanting an update.

Respiratory Academy - E-Learning

This e-Learning platform provides a range of short respiratory topic modules which can be used for CPD. Topics include: allergies, pulmonary rehabilitation, smoking cessation, COPD, asthma, co-morbidity management, inhalers, patient self-management, assessment, diagnostic tests, spirometry. E-Learning can be studied independently but also complements Training Hub face to face respiratory courses.

Smoking Cessation - E-Learning

The National Centre for Smoking Cessation (NCSCT) Training offers e-Learning at optional levels and is suitable for all members of the primary health care team.

Respiratory Education to Support Professionals – E-Learning

This course is delivered by RESPE (Respiratory Education to Support Professionals through E-Learning). This is a free, interactive, e-learning resource which provides a

basic knowledge of common respiratory conditions. The aim of the resource is to improve patient/client care by increasing the knowledge and skills of any member of health and social care staff working with people living with respiratory conditions in health, social or private care settings.

Asthma – E-Learning

The e-Asthma programme is an interactive e-learning resource for healthcare professionals which aims to improve the diagnosis and management of asthma as a long-term condition for children and adults. This is a foundation level educational resource aimed at all healthcare professionals who come into contact with children or adults with asthma who are not asthma specialists.

Cardio-Vascular Training

Managing Raised BP Reading and Hypertension

The overall aim of this training is to upskill Health Care Assistants and newly qualified nurses to feel confident about BP targets, how to respond to raised BPs and to provide lifestyle interventions that can reduce risk.

Managing Hypertension in Primary Care

For practice nurses and non-medical prescribers, this training will cover new diagnosis, how to treat hypertension, lifestyle interventions, first steps into drug management and medication management.

ECG Rhythm Interpretation Masterclasses

A series of ECG Rhythm Interpretation Masterclasses being offered virtually via MS Teams. Delivered in a relaxed and open learning environment with the opportunity to pose questions and ask for clarification and reminders throughout.

***AVAILABLE SOON** Cardiovascular Disease**

The training will focus on the diagnosis and management in primary prevention, managing arrhythmia, ischaemic heart disease and heart failure as well as how to assess and convey risk and management in primary and secondary prevention. Tests will be discussed, including ECG.

Interpreting Blood Results

An advanced level interactive course delivered by GP lecturer, for experienced practitioners. Understand clinical implications of routine full blood count and biochemistry test results. Includes renal, liver, endocrine, calcium metabolism, inflammatory markers. The course uses real blood results for focus of discussion and students are encouraged to bring their own anonymised examples.

Cardiovascular Disease Prevention - E-Learning

This is a bite-sized session to give health and care professionals an overview of cardiovascular disease – including key evidence, data and signposting to trusted resources to help prevent illness, protect health and promote wellbeing.

Anaphylaxis - E-learning

Provided by E-learning for Health, this learning resource has been written to meet the needs of a wide variety of health care professionals such as health care support workers, registered practitioners and medical staff in both the community and hospital setting.

Basic Life Support (BLS) – Adult Resuscitation e-learning

This course is delivered by E-learning for Health and meets the statutory and mandatory training requirements and learning outcomes for Resuscitation Adult Level 2 in the UK Core Skills Training Framework (UK CSTF).

Sexual / Reproductive Health Training

Essentials of Sexual & Reproductive Health

This course, delivered by accredited trainer, provides updated information for current issues in sexual health, including contraception, sexually transmitted infections, HIV and teenage pregnancy. It is suitable for any Health Care Professional who has a role in delivering sexual health services.

****AVAILABLE SOON** Prolapse & Pessaries**

Suitable for GPs and experienced nurses who are already competent to perform vaginal speculum examinations (e.g. smear takers). The course is delivered by a Special Interest GP and covers: tissue changes at menopause, use of vaginal oestrogens, prolapse, practical assessment and management options, choice of pessaries and how to fit and check.

Foundation Cervical Sample Taker's Course

This course is now provided via virtual study sessions, self-directed study and a half day's practical. The course will also be delivered and will conform to the newly released Sample Takers Guidelines. N.B. this course is not provided as part of the Primary Care Education Programme subscription and is therefore course fees apply.

Cervical Cytology Update e-learning

For existing sample takers requiring Update training, please complete the following modules on E-Learning for Health: Cervical Sample Taker Update module and Primary HPV Screening module.

NHS Cervical Cancer Screening - E-Learning

NHS Cervical Screening Programme (NHSCSP) provides free of charge training hosted on Health Education England's e-learning for Healthcare (e-LfH). This meets the cervical sample taker 3 yearly update training requirements.

E-Learning For Sexual And Reproductive Healthcare (e-SRH)

This resource supports healthcare professionals in acquiring the relevant knowledge needed for delivering sexual and reproductive healthcare, supporting FSRH trainees to prepare for the e-Knowledge Assessment (eKA).

Dermatology

Dermatology in Primary Care

Many of us struggle with skin rashes. We feel poorly skilled and undervalue our experience and instinct. We present a logical and functional approach to diagnosis. Using images and case-based teaching, this day is designed to start the process of identifying and managing skin conditions, building confidence and developing an approach that is based on understanding.

Clinical Skills

Clinical Skills.Net

The Training Hub has purchased licences for primary care staff to access Clinical Skills.net, an online clinical procedures manual/educational resource to support training and best practice. This provides in excess of 350 clinical procedure guides

presented in clear illustrated step-by-step format, aligned with current best practice and fully referenced.

Catheterisation

Facilitated by a Nurse Consultant, this course is for practitioners managing patients with indwelling catheters. It aims to develop competence in management of catheterisation. It covers: ANTT procedure for female and male catheterisation (via DVD), infection control, safe practice, problem solving, documentation, simulated practice using catheterisation models. A Catheter Passport can be gained to demonstrate competence following successful completion of the course.

Excellence in Continence And Catheter Care - E-Learning

This is provided as 2 modules 1) Promoting best practice in continence care 2) Promoting best practice in catheter care. This e-learning was developed by Oxford Academic Health Science Network in partnership with Health Education England for staff in all care settings to improve knowledge and awareness of all aspects of continence and catheter care. The sessions should be used as an adjunct to face-to-face teaching sessions.

Bowel Dysfunction in Adults

This course is facilitated by a Clinical Specialist Nurse. It covers: anatomy and physiology of the bowel, assessment skills, management of constipation and faecal incontinence, neurogenic bowel management, autonomic dysreflexia, use of laxatives and other medications, procedures for Digital Rectal Examination (DRE), Digital Removal of Faeces (DRF) and Digital Rectal Stimulation (DRS), rectal irrigation.

Ear Care & Irrigation

This training has been developed by the Rotherham Primary Care Ear Centre and is delivered by an accredited trainer for the South West. Content covers best practice in assessment and treatment of minor ear problems, including correct procedure for safe irrigation.

Venepuncture

The provision of skills training for obtaining venous blood samples from the arm. This course provides theory and practice to gain competence, under clinical supervision of a practitioner in your workplace.

**** AVAILABLE SOON** Assessment and Management of the Ill Child**

This is an advanced level course delivered by GP clinical tutor and provides an introduction to the assessment and management of the ill child. The training uses

case based scenarios to consider common conditions, such as: fever, ENT, otitis media, respiratory illness, croup/RSV/pneumonia, UTI, bowel dysfunction, D+V, rashes, orthopaedic issues.

****AVAILABLE SOON** Minor Illness**

This is an advanced level interactive course taught by GP clinical tutor, covering essentials of assessment and treatment of minor illness in primary care.

Tissue Viability

The Tissue Viability team are pleased to be able to offer **bitesize training sessions** delivered via MS Teams. Sessions cover the following topics:

- Introduction to Wound Care
- Pressure Ulcers (Skin bundles, surface, skin inspection)
- Pressure Ulcers (Keep moving, incontinence and nutrition)
- Times Framework (Tissue non-viable and infection)
- Times Framework (Moisture balance, edge of wound, surrounding skin)
- Dressing Selection

Leg Ulcer Level 1 E-Learning

This e-learning module provides an understanding of anatomy and physiology, cause, and management principles for the treatment of leg ulceration.

Leg Ulcer Level 2 E-Learning

For registered staff, this e-learning module provides an understanding of anatomy and physiology, cause, and management principles for the treatment of leg ulceration.

Practical Training for Leg Ulcer Management (for HCAs and Trained Staff)

This course is for all delegates that have completed the online learning modules for the HCA and Trained staff.

Tissue Viability - E-Learning

Selected modules offered by Lohman-Rauscher are RCN accredited for CPD, which may complement learning from above face to face Training Hub courses. Modules include woundcare assessment, wound healing and wound management.

Woundcare Today – E-learning

This pharma-supported site offers a range of CPD modules including wound care, leg ulceration and vascular assessment.

Woundcare and Tissue Viability (Wessex LMC) – E-learning

Tutorials kindly shared by Wessex LMC cover the following topics 1) Compression Therapies 2) Leg ulcers, compression & wound care for the self-caring patient 3) Assessing Wounds, Barriers to Healing for the Practitioner and Patient 4) Practical Solutions to Dressing Choices.

Mental Health

These courses are provided by Healthy Cornwall and are delivered remotely.

Suicide First Aid

Teaching the theory and practice of suicide intervention skills that can be applied in any professional or personal setting, this learning experience is for anyone who seeks greater understanding and confidence to intervene with people at risk of suicide.

Cost: £15 for the workbook unless delegates opt to pay an additional £85 to gain the Level 4 qualification on course completion and submission of a reflective journal.

<https://www.healthycornwall.org.uk/training/suicide-first-aid/suicide-first-aid-digital-classroom/>

Mental Health First Aid - First Aid

Internationally recognised training fosters the skills and knowledge to support a person struggling with a mental health concern. By the end of the course you will be able to: recognise the symptoms of mental health issues, provide initial help and guide a person towards appropriate professional help.

Cost: £25 to cover cost of participant workbooks

<https://www.healthycornwall.org.uk/training/mental-health-first-aid-mhfa/>

Mental Health First Aid - First Aid Awareness

This introductory session provides an understanding of: what mental health is and how to challenge stigma, some common mental health issues and how to look after your own mental health and maintaining wellbeing

Cost: £15 to cover cost of participant workbooks

<https://www.healthycornwall.org.uk/training/mental-health-first-aid-mhfa/>

Mental Health First Aid (MHFA) - First Aid Champion

This mental health awareness and skills course qualifies you as a workplace MHFA Champion. Workplace MHFA Champions have: an understanding of common mental health issues, knowledge and confidence to advocate for mental health awareness, ability to spot signs of mental ill health and skills to support positive well-being. The course is built around a Mental Health First Aid action plan.

Cost: £20 covers the cost of participant workbooks

<https://www.healthycornwall.org.uk/training/mental-health-first-aid-mhfa/>

Workforce Wellbeing

Developing Resilience in a Challenging Practice

This course is aimed at staff who may be feeling overwhelmed with the challenges within a busy, and ever changing, work environment. The course will help participants recognise the symptoms of stress and overwhelm and understand personal triggers. In addition, they will learn tools and techniques to reduce or avoid stress and increase resilience. This course is delivered via online recorded videos, workbooks and an online virtual seminar.

1-hour Resilience Interactive Webinars

- Identifying Stress in Self and Others
- Managing Workload to Reduce Stress
- Mindset for Positive Mental Health
- Supporting Staff Through Stress: Encouraging Staff Conversations
- Meditation to Support Emotional Fitness
- Remaining Calm Under Pressure

Trio of Workshops – Understanding Stress, Developing Resilience and Mindfulness, Meditation and Sleep Hygiene

This course combines 3 x 2-hour workshops combined and delivered via a virtual platform. Understanding Stress explores the concept of stress, themes that contribute to stress and how employees can manage stress within the workplace for themselves and their colleagues. Developing Resilience explores how we can all build our personal resilience skills. Mindfulness, Meditation & Sleep Hygiene looks at how mindfulness, meditation and good sleep hygiene can positively support our mental health and wellbeing. This course is provided by Cornwall Council Healthy Cornwall.

Professional Skills

Fundamentals & Practice of Clinical Supervision

Access to formal clinical supervision is a requirement of professional bodies to ensure service quality, safety and governance for patients and support staff resilience and retention. This training presents the theory underpinning effective clinical supervision and looks at practical aspects of how to deliver within your organisation, with a particular focus on clinical supervision groups. This is particularly suitable for HCP's who are current/future clinical supervision group leaders.

Supervisor/Assessor Training for Student Placement

Future healthcare delivery depends on well-trained and experienced professionals. General Practice is an increasingly popular career choice for student HCP's, thus it is imperative that high quality placements are available to train the future workforce. Your practice can register to take students, who can bring added value to the team. This training is provided by Plymouth University to ensure that those supervising and assessing students understand the process. For further enquiries regarding student placement and becoming a training practice contact: sharon.evans@plymouth.ac.uk

Leading and Motivating Staff

This is aimed at Practice Managers, Deputies and Operational / Team leads, and supports them to understand key components of leadership and how to embed this into their everyday management style. The study involves reflecting on styles of leadership and building upon this to become a more confident and effective leader.

Accredited Leadership Courses

A range of courses are offered via external providers. Funding to support the training may be accessible depending on the level and type of course. Please contact us for further information.

Business Skills

A range of courses are offered via external providers covering a range of business skills, from project management through to IT and assertiveness skills. Funding to support the training may be accessible depending on the level and type of course. Please contact us for further information.

IT Skills Pathway (Microsoft Packages)

Cornwall IT services CITS have on-line training for the Microsoft packages and offer three different entry levels. These course are open to all NHS staff in Cornwall and their families.

Act Now (Admission Avoidance) -E-learning

Provided by E-learning for Health, this programme takes the learner through a wealth of resources which highlight how individuals at every level can take personal action to help people get home from hospital sooner or prevent admission altogether.

Data Security – E-learning

This Data Security Awareness Level 1 session meets the statutory and mandatory training requirements and learning outcomes for Information Governance in the UK Core Skills Training Framework (UK CSTF) as updated in May 2018 to include General Data Protection Regulations (GDPR). This session is also aligned to the new data security standards that came out of the National Data Guardian's 2016 review. It therefore meets the requirement for Level 1 staff training in data security.

Public Health

Cancer Training by Macmillan Cancer Support

A range of training courses are available provided by Macmillan Cancer Support, such as Cancer Awareness and Communication Training for Reception and Non-Clinical Staff, Cancer Prevention, Screening and Early Diagnosis and Cancer course for the Primary Care Team.

Public Health – All Our Health – E-Learning

This is a suite of e-learning topics created by Public Health England, covering the top current challenges facing today's population: obesity, physical activity, antimicrobial resistance, cardio-vascular risk, healthy start to life, homelessness, social prescribing. These topics are not only relevant to all staff working in healthcare, but to all of us as individuals. Registration on the platform allows for recording of completed modules. This forms an ideal component to induction or preceptor training.

Making Every Contact Count - E-Learning

This nationally endorsed training focuses on simple interventions which can be used by any HCP to promote health enhancing behaviours, such as healthy eating, physical activity, smoking cessation, alcohol reduction. It provides useful information and key messages to pass on to patients so that HCP's are 'Making Every Contact Count'. This training is a key item for inclusion on induction and preceptor training.

Healthy Cornwall also deliver this training via a virtual platform. Details can be found here - <https://www.healthycornwall.org.uk/training/making-every-contact-count/making-every-contact-count/>

Smoking Cessation & Training (NCSCT) - E-learning

The National Centre for Smoking Cessation and Training (NCSCT) have various levels of courses on stopping smoking.

Cancer in the Community – E-learning

This course is delivered by E-learning for Health. The programme aims to ensure knowledge for community-based workers related to the key aspects of cancer and its treatment becomes embedded into their daily activities, and aims to inspire them to support clients before, during and after cancer is diagnosed.

Introduction to Social Prescribing – E-learning

Social prescribing is part of a commitment to personalised care. Personalised care means all people have choice and control over the way their care is planned and delivered, based on 'what matters to me' and individual strengths and diverse needs. This happens within a system that makes the most of the expertise, capacity and potential of people, families and communities in creating better health access, outcomes and experiences. This e-learning for Health resource has been developed for link workers and includes the core elements and skills required to do the job and deliver social prescribing as part of a PCN multi-disciplinary team.

Immunisation

NB: for all immunisation training staff should ensure that their anaphylaxis skills and Hepatitis B vaccination is up to date.

Foundation for Registered Health Care Professionals

This course is suitable for registered HCP's (nurses, pharmacists, paramedics). Redesigned to be delivered virtually, this course is delivered via e-learning, highly

directed study and an interactive virtual session. After this session you will then be expected to have competency documents signed in practice with an appropriately qualified assessor before being deemed competent to administer vaccines.

Foundation for Health Care Support Workers

This course is designed for healthcare support workers (HCSWs) who have achieved or are currently undertaking education and training to Level Three of the Qualifications and Credit Framework (QCF) 4 or equivalent with at least 2 years' experience as a HCSW. This course is delivered via e-learning, highly directed study and an interactive virtual session after which competency must be assessed in practice.

Immunisation Update for Registered Health Care Professionals

This update is for registered health care professionals who administer immunisations. This Update is provided via highly directed study followed by an interactive virtual session.

Immunisation Update for Health Care Support Workers

As recommended by Public Health England, this update is for health care support workers who have been delegated a role in immunisation by an appropriate registered HCP.

Immunisation Update - E-Learning

Provided by E-Learning for Health, a suite of modules is available for those new to immunisation and those needing to update. There are 7 modules: National Immunisation Policy and Programmes, Immunology, Vaccine Preventable Diseases, Communicating with Patients, Parents and Carers, Legal Aspects, Vaccine Storage, Vaccine Administration. These modules form an essential part of the Foundation programmes for Registered Health Care Professionals and Health Care Support Workers, but can also be accessed separately.

Flu Immunisation - E-Learning

The Flu Immunisation e-learning package is designed to provide all healthcare practitioners involved in delivering the national flu immunisation programme with the knowledge they need to confidently promote high uptake of annual seasonal flu vaccination.

Child & Adolescent: Immunisation for Non-Clinical Staff - E-learning

This course is delivered by NHS England for GP Receptionists and is about child and adolescent immunisation programmes. The World Health Organisation said in 2014 that the two public health interventions that have had the greatest impact on the world's health are clean water and vaccinations, and this module describes the scope and effectiveness of the UK Childhood Immunisation Programmes.

Adult Immunisation: Screening & Immunisation for Non Clinical Staff - E-learning

Another e-learning module in GP receptionist training series, this is about adult immunisations. There are four adult immunisation programmes commissioned by Public Health England. These are: Flu vaccine, Pneumococcal vaccine (given to children as well) Shingles vaccine and Pertussis (whooping cough) vaccine given to pregnant women.

Introduction to / Updates in Travel Health – currently suspended due to the pandemic

The requirement for this course is currently being closely monitored given the current situation with travelling abroad.

Medicines Management

Prescqiipp Polypharmacy and Deprescribing - E-Learning – currently under review

For trainee GPs and non-medical prescribers this course describes when polypharmacy may be appropriate or inappropriate, providing practical advice on the initiation of medicines including shared decision-making with patients. The e-learning comprises about 3.5 hours of learning total. A concise version of this course is also available for more experienced healthcare professionals.

Prescqiipp Medicines Use in Care Homes: Course 1- E-Learning

This e-learning supports care home staff involved in any aspect of medicines use. Students should have undertaken basic administration of medicines competency training as appropriate to their care setting prior to taking this course. This e-learning covers: role of CQC, NICE Guideline and Quality Standards, management of medicines in care homes, self-medicating residents, using inhalers, eye drop, transdermal patches, topical creams, 'when required.'

Prescqipp Anticholinergic Burden - E-Learning – currently under review

Anticholinergic drugs are prescribed for a wide range of conditions, including Parkinson’s disease, overactive bladder, chronic obstructive pulmonary disease, nausea and vomiting, depression and psychosis. This e-learning course identifies how the anticholinergic burden can be assessed for individual patients and provides examples of medication reviews for those with a high burden.

PrescQIPP Practice Medicines Co-Ordinator - E-Learning

This e-learning course is for non-clinical staff who manage repeat prescribing. This course will help improve: medicines safety, satisfaction for patients and staff, reduce waste, make savings by containing costs. The course helps staff become a point of contact for medicines related queries and work in collaboration with medicines optimisation team. The course is most appropriate for those new or recently starting to work in managing repeat medications.

Non-Medical Prescribing Update

This session is suitable for any prescriber who would like an update on current issues in prescribing practice. It also offers an opportunity to network online with other prescribers.

End of Life Care

Coordinate My Care

Coordinate My Care (CMC), an NHS clinical service developed by the Royal Marsden, is an advanced, whole system, care planning tool. It was developed to support people at the end of life, to live their final days in the way they wish. For patients with a plan, which have been created by their clinicians with them, everyone they meet along their health and care journey knows their diagnosis, how they wish to be managed and what to do in the middle of the night when their own doctors and nurses may not be available. Training requests should be sent to kernowhealthcic.workforce@nhs.net

Kernow Health CIC is also coordinating the associated Coordinate My Care Train the Trainer programme. For more details, email kernowhealthcic.workforce@nhs.net

Cornwall and Isles of Scilly End of Life Learning Path

The Cornwall & Isles of Scilly End of Life Learning Path is available across the entire health and social care community and as such, it has been developed to guide and

support staff working in both primary, secondary and social care. The electronic learning path is supported by a hand-held passport which provides a platform for discussion and evidence of the learning achieved.

Primary Care Access Training

Passport to Primary Care

'Passport to Primary Care' is a Cornwall Primary Care Training Hub initiative, supporting access to primary care roles for newly qualified health care professionals/returners, those with previous experience in different health care fields, alongside those interested in non-clinical roles with no prior healthcare experience. It forms an ideal opportunity to develop portfolio roles across the health care system.

The 'Passport' programme offers core and optional multi-professional introductory training modules.

Participants can also select from a range of further training opportunities from the Training Hub prospectus, according to individual needs. Once skills and competencies are acquired, staff can register with the Kernow Staff Bank if desired, to acquire experience in primary care.

Non-Clinical Training for Practice Staff

Cancer Awareness and Communication

The target audience for this training is reception and non-clinical staff. This training is aimed to improve confidence and knowledge around communication and signposting to those patients, carers and families affected by cancer.

Active Signposting

Receptionists in GP practices are now expected to do more than just book appointments with doctors. Using a directory of services, they can often 'signpost' to the most appropriate professional or service within the practice or locally. This 3-hour virtual course is most successfully delivered to staff within a PCN.

Cancer Screening Programmes For Non-Clinical Staff - E-Learning

A short overview for non-clinical staff which explains key points about cancer screening, providing the context for work processes and patient advice.

Introduction to Quality Improvement – E-Learning

This course is delivered by NHS England for those involved in health and social care who are keen to make things work better and put their ideas into practice.

Quality Improvement in Healthcare: The Case for Change – E-learning

Provided by Future Learn, this e-learning helps individuals to identify what process and quality improvement entails, gain confidence to initiate an improvement project, identify how to access support and explore how systems modelling and analytics techniques support quality improvement initiatives.

Public & Population Health Wellbeing and Prevention – E-Learning

The Population Wellbeing Portal provides a central location for free training and education resources relating to the health and wellbeing of the public. Here you will find links to e-learning, toolkits, videos, webinars and various publications. Whatever your involvement with the public, these resources will support you in expanding your knowledge and skills to enable you to influence the health of the population.

Practice Manager Workshops

This is a series of workshops provided by NHSI and local CCG, to update and inform practice managers over a series of relevant topics. Participants can attend as many/few as required from the series.

Personalised Care

Social Prescriber Link Worker Training

Social Prescriber Link Workers (SPLW) are part of the Personalised Care agenda. Core Training for Social Prescriber Link Workers are via E-learning for Health and comprises of a core 6 sessions which take approximately 3 hours to complete. There are a further 2 new modules available for 2021 with a further module in development. Other useful training is available. Please visit our website for more details.

Care Coordinators and Health Coach Training

New training opportunities for these roles will be available soon. Please email us at kernowhealthcic.workforce@nhs.net if you would like to receive further information as it becomes available.

Learning Disabilities Training

For all practice staff involved in the Annual Health Checks or who want to improve their knowledge around the health needs of people with learning disabilities.

For current course delivery dates see The Training Hub website or contact
The Training Hub

**If you would like to find out more about any of our courses or
support, please contact us at:**

Kernowhealthcic.workforce@nhs.net

**Keep up to date with latest training opportunities visit our website or
follow us on social media**

<https://www.kernowhealthcic.org.uk/cornwall-training-hub/>

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