Cornwall and the Isles of Scilly
Health and Care Partnership

Covid Vaccination Programme – Frequently Asked Questions

Q: I am a retired GP. How can I help with the COVID Vaccination programme?

A: If you are on the GMC register you can vaccinate as part of the COVID vaccination Enhanced Service delivered by Primary Care. You do not need to be on the Performers List to do this specific work.

Q: I am a registered Health Care Professional (HCP) but have not been recently employed. Will I need to do lots of mandatory training to come back into the COVID Vaccination workforce?

A: As a registered HCP, you may be able to self-declare your competence and compliance with all mandatory requirements. You will still need to undertake 'Data Security Awareness' e-learning as well as BLS (Level 2) and Anaphylaxis (if this is not up to date) plus the specific vaccination training. If self-declaring competence, you must provide evidence of relevant training completion.

Otherwise, you will be asked to complete a set of mandatory modules as part of your induction / application. These are accessible via the following links:

- Data security awareness (level 1)
- Infection prevention and control (level 2)
- Safeguarding adults (level 2)
- Health, safety and welfare (level 1)
- Speak Up: Core Training for All Workers

Q: I am a registered Pharmacist /Orthoptist / Vet / Veterinary / Nurse / Physiotherapist / Radiographer / Podiatrist / Chiropodist / Dentist / Dental Hygienist / Dental Therapist / Dietitian / Occupational Therapist / Optometrist / Optician / Speech & Language Therapist / Orthotist / Prosthetist…….can I be a vaccinator?

A: Yes. Please follow the training guidance for inexperienced registered staff on the Training Guidance table.

Q: I am an HCA/Phlebotomist/Blood donor carer/medical student/dental student/sports therapist/first aider…..can I help with vaccination?

A: If you have a Level 3 or equivalent health related qualification and relevant experience you may be able to vaccinate under supervision after training. Please use the guidance for unregistered staff on the Training Guidance table.

Q: How do I apply to help with the vaccination workforce?

A: You can apply via the Vaccine site On Boarding form. If you have already put in an expression of interest, applied through NHS Professionals or another route please feel free to use and submit the attached form and start your training. We will cross reference those that have come through another route and will combine your applications, it is important to get you ready to support as soon as possible.

Q: I applied some time ago and have heard nothing – am I no longer required?

A: Due to a very welcome, but large, number of applications the process is taking a bit longer. Please be patient – you are still needed! Whilst waiting you may wish to start doing some of the training e-learning. Please see the Training Guidance table.

Q: How do I apply to help with the vaccination workforce?

A: You can apply via the **Vaccine Site OnBoarding form**, which is available by emailing kernowhealthcic.workforce@nhs.net. If you have already put in an expression of interest, applied through NHS Professionals or another route please feel free to use and submit the **Vaccine Site OnBoarding form** and start your training. We will cross reference those that have come through another route and will combine your applications, it is important to get you ready to support as soon as possible.

Q: Can I start training before my application is processed?

A: Yes. Please see the Training Guidance table. You can register on E-Learning for Health to access COVID training modules using your personal email.

Q: Do I need an NHS email account to complete the Covid-19 Vaccine Programme on E-Learning for Health?

A: You can register on E-Learning for Health with either an NHS email address or a personal email address. If you do register with a personal email address, you will have access to the Covid Vaccination programme, as well as other programmes. However, please bear in mind that you will not have access to the full catalogue unlike the users who register with an NHS email address. If, at a later date, you require access to the full catalogue, you would need to register with an NHS email address. However, your earlier completion record would remain in your personal account.

Q: What should I enter into the job title and employer fields when registering for an E-Learning for Health account?

If there are no appropriate alternatives, please select 'volunteer' for your job title and 'Kernow Health' for your employer.

Q: I'm experiencing issues with E-Learning for Health – what should I do?

A: E-learning for Health are experiencing an unprecedented amount of traffic so users are experiencing some intermittent problems accessing the platform. Sometimes the issues resolve themselves if you try again after an hour or so. We would also advise that you use Google Chrome as your web browser as this appears to have more success. If you continue to have problems, you can access their Support Pages. Alternatively, you can email them for assistance at support.e-lfh@e-lfh.org.uk

Q: Do I need to print off all my certificates from all the e-learning on E-Learning for Health?

A: At the end of your modules there will be an option to print off your certificate. However, there is also an option to 'Download' your learning activity as a PDF file – select this. You will then have all of your learning activity on one page which you can print or upload (e.g. to NHS Professionals if applying through that site).