

# Coastal Primary Care Network

## Carnon Downs – Perranporth – Chacewater – St Agnes

Coastal PCN is looking for a full-time WTE clinical pharmacist to join our team (will consider job share and those working, or wishing to work in portfolio roles). We believe this is an exciting opportunity for motivated and forward thinking pharmacists to work in clinical, patient facing roles with additional opportunities to develop and manage medicines' optimisation services and to work with us to drive the PCN into the future.

Our PCN has a population of over 28,000 people set on the beautiful south coast of Cornwall, incorporating 4 practices in close proximity, with excellent inter-relations and a long history of working together. Our population is diverse compared to other areas in Cornwall, with varying levels of socio-economic status, young families and elderly patients all of whom make providing care very interesting.

We would be happy to offer an induction period and GP mentoring to the right individual. We can also offer flexibility of hours, job sharing and occasional remote working when needed.

Ideally you will be an independent prescriber with experience in primary care and hold a post-graduate diploma in Clinical Pharmacy. Alternatively, the successful applicant will be supported to enrol in the 18-month CPPE Primary care pharmacy education pathway with access to the HEE funded independent prescribing training.

The post holder will work in a both a patient-facing and non-patient-facing role, depending on the needs of the individual practices, and this will be subject to review as the role develops. The post holder will work as part of a multi-disciplinary team supporting medicines management within the practice. The post holder may be asked to take responsibility for areas of chronic disease management within the practice and undertake clinical medication reviews to proactively manage patients with complex polypharmacy.

The post holder may provide primary support to general practice staff with regards to prescription and medication queries. They will help support the repeat prescription and dispensing system, help with acute prescription requests, support medicines reconciliation on transfer of care and systems for safer prescribing, providing expertise in clinical medicines advice while addressing both public health and social care needs of patients.

The post holder will provide clinical support on medicines optimisation and quality improvement and will support and manage some aspects of the quality and outcomes framework, dispensing services quality scheme and enhanced services.

The post holder will ensure that the practice integrates with community and hospital pharmacy to help utilise skill mix, improve patient outcomes, ensure better access to healthcare and help manage workload. The role is pivotal to improving the quality of care and operational efficiencies so requires motivation and passion to deliver excellent service within general practice.

The post holder will be either an independent prescriber or be committed to obtaining this qualification.

### **Primary Duties and Areas of Responsibility**

**Note: Duties and Areas of Responsibility will vary between the practices according to needs. They may include the following examples:**

#### **Patient facing Long Term Condition Clinics**

See (where appropriate) patients with single or multiple medical problems where medicine optimisation is required

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Review the on-going need for each medicine, a review of monitoring needs and an opportunity to support patients with their medicines taking ensuring they get the best use of their medicines

(i.e. medicines optimisation).

Run own long-term condition clinics where responsible for prescribing as an independent prescriber

### **Patient facing clinical medication review**

Undertake clinical medication reviews with patients and produce recommendations for/implement changes in prescribing and monitoring.

### **Patient facing care home medication reviews**

Undertake clinical medication reviews with patients/carers and produce recommendations /implement changes in prescribing and monitoring.

Work with care home staff to improve safety of medicines ordering and administration.

### **Patient facing domiciliary clinical medication review**

Undertake clinical medication reviews with patients and produce recommendations for /implement changes in prescribing and monitoring.

Attend and refer patients to multidisciplinary case conferences.

### **Patient facing medicines support**

Provide patient facing clinics for those with questions, queries and concerns about their medicines

### **Management of common/minor/self-limiting ailments**

Managing caseload of patients with common/minor/self-limiting ailments while working within a scope of practice and limits of competence.

Signposting to community pharmacy and referring to GPs or other healthcare professionals where appropriate

### **Telephone medicines support**

Provide a telephone help line for patients with questions, queries and concerns about their medicines.

### **Medicine information to practice staff and patients**

Answers relevant medicine-related enquiries from GPs, other practice staff, other healthcare teams (e.g. community pharmacy) and patients with queries about medicines.

Suggesting and recommending solutions.

Providing follow up for patients to monitor the effect of any changes

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### **Unplanned hospital admissions**

Review the use of medicines most commonly associated with unplanned hospital admissions and readmissions through audit and individual patient reviews.

Put in place changes to reduce the prescribing of these medicines to high-risk patient groups.

### **Management of medicines at discharge from hospital**

To reconcile medicines following discharge from hospitals, intermediate care and into care homes, including identifying and rectifying unexplained changes and working with patients, dispensers and community pharmacists to ensure patients receive the medicines they need post discharge.

Set up and manage systems to ensure continuity of medicines supply to high-risk groups of patients (e.g. those with medicine compliance aids or those in care homes).

### **Signposting**

Ensure that patients are referred to the appropriate healthcare professional for the appropriate level of care within an appropriate period of time e.g. pathology results, common/minor ailments, acute conditions, long term condition reviews etc.

### **Repeat prescribing/dispensing**

Support the repeat prescribing reauthorisation process by reviewing patient requests for repeat prescriptions and reviewing medicines reaching review dates and flagging up those needing a review.

Support the development of repeat dispensing services where appropriate.

Ensure patients have appropriate monitoring tests in place

### **Risk stratification**

Identification of cohorts of patients at high risk of harm from medicines through pre-prepared practice computer searches. This might include risks that are patient related, medicine related, or both.

### **Service development**

Contribute pharmaceutical advice for the development and implementation of new services that have medicinal components (e.g. advice on treatment pathways and patient information leaflets).

### **Information management**

Analyse, interpret and present medicines data to highlight issues and risks to support decision making

### **Medicines quality improvement**

Undertake clinical audits of prescribing to identify areas for improvement independently or in collaboration with colleagues. Present results & provide leadership on suggested change.

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Contribute to local & national research initiatives

### **Medicines safety**

Implement changes to medicines that result from MHRA alerts, product withdrawal and other local and national guidance.

### **Implementation of local and national guidelines and formulary recommendations**

Monitor practice prescribing against the local health economy's RAG list and make recommendations to GPs for medicines that should be prescribed by hospital doctors (red drugs) or subject to shared care (amber drugs).

Assist practices in maintaining a practice formulary that is hosted on the practice's computer system.

Auditing practice's compliance against NICE technology assessment guidance.

Provide newsletters or bulletins on important prescribing messages.

### **Education and Training**

Provide education and training to primary healthcare team & visiting students on therapeutics and medicines optimisation.

### **Care Quality Commission**

Work with the general practice team to ensure the practice is compliant with CQC standards where medicines are involved.

### **Public health**

To support public health campaigns.

To provide specialist knowledge on all public health programmes available to the general public

Job Types: Full-time, Permanent

Salary: £35,000.00-£44,000.00 per year

Schedule:

- 8 hour shift
- Monday to Friday with some weekend working possible

Experience:

- Pharmacist: 2 years (Required)

Education:

- Master's (Preferred)

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